MANUAL FOR BOOKING ON WWW.DANX.COM





LOGIN AND CREDENTIALS

1. Go to www.danx.com

a. Before your first log in cookies must be accepted (lower right corner).

2. Go to My Danx

3. Type in your username and password.

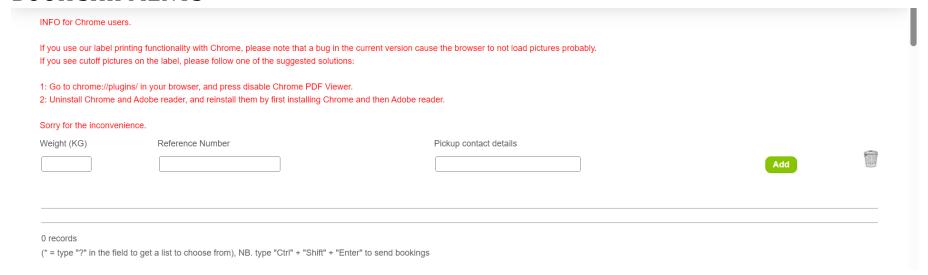
USERNAME: KUvet_DK

PASSWORD: Your KU number





BOOK SHIPMENTS



1. All fields are mandatory.

- a. The weight (kg) put in the weight for the package (0,5 kg).
- b. IMPORTANT! Tracking NO: write the whole barcode number (example KU0001) from the label that you put on the shipping bag (the number is unique and will be different on all labels). See the picture example on the next page.
- c. Pickup details, if you put it somewhere special (ex. hanging in the door) or how many packages you have today, you decide yourself what it should say.
- 2. When finished, click the Add button.
- **3.** Now the parcel is added. If you have changes:
 - a. Edit already made booking by clicking on the Edit button.
 - b. **Delete** bookings by clicking the **Trashcan** symbol.
- 4. Book: The shipment is booked when the **Send** button is clicked.
 - a. A pop-up might appear with a label with shipment details. The window can be closed.





KU:

Ship to: Institut For Klinisk Veterinærmedicin Dyrlægevej 46 DK - 1870 Frederiksberg C





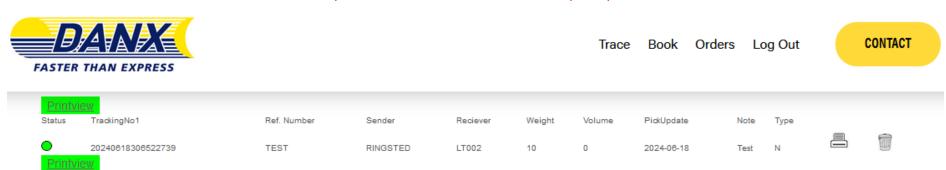
Write your KU-number on the label

Use this number in the "Reference number" field when booking – Unique from label to label.



ORDERS

- 1. Under ORDERS you can see the orders placed the latest 24 hours.
 - a. Delete the entire shipment from our systems in case of an error.
 - i. You can ONLY delete a shipment before we have made the pickup.





TRACE

The trace function gives you access to all the shipments from the last 30 days. You can filter on the following values:

Creation date	Trackingnumber/b	arco	de Return/Cla	im number	Pickup /	Address	Delivery .	Address	
	FASTER THAN EXPRESS			TR	ACE BOOK ORD	ERS LOGOUT	CONTACT		
S	earch	Exp	ort To Excel					First	Last
From (DD-MM-YYYY) 18-03-2021	To (DD-MM-YYYY) 25-03-2021		Tracking No.1	Tracking No.2	Pickup Date	Pickup Name	DeliveryName	Туре	Status
Tracking no. 1	Tracking no. 2	⊕	20210325304178235	test	25-03-2021	Alux AS	Jan Christian Andersen	OutBound	
Type All PICKUP ADDRESS □ Alias	Name	Total	Records : 1					First	Last
Street name Postal no. City	House no.								
Country									
DELIVERY ADDRESS Alias	Name								
Street name	House no.		DD - Successfully delivered		ed from PUDO Delivery not possible	TERM - Termin	nal scan PSIP - DEL- Not included in the shipment	Pickup collected	
Postal no. City					,				
Country									
SEARCH CLEAR DOWNLOAD REPO	DRT								

When the result is shown click on the shipment you want to view details on. It shows the following information:

Pickup date	Pickup address	Pickup city	Volume
Delivery name	Delivery address	Status	Weight
Trackingnumber/Barcode	Detailed status history	Recipient	Pickup name
Return/Claim number	Notes	Status	

If the information is needed outside the system you can use the **Export to Excel** button to get a file saved to your PC's desktop.



CONTACT INFORMATION

If you have questions regarding the booking process DanX can be contacted directly:

Contact information:

Number: +45-32524200

Mail: dkoperation@danx.dk