# MANUAL FOR BOOKING ON WWW.DANX.COM





## LOGIN AND CREDENTIALS

- 1. Go to www.danx.com
- 2. Before your first log in cookies must be accepted (lower right corner).
- 3. Go to My Danx
- **4.** Type in your username and password.

**USERNAME:** KUvet\_DK

**PASSWORD:** Your KU number





## **BOOK SHIPMENTS**

INFO for Chrome users.								
If you use our label printing functionality with Chrome, please note that a bug in the current version cause the browser to not load pictures probably. If you see cutoff pictures on the label, please follow one of the suggested solutions:								
1: Go to chrome://plugins/ in your browser, and press disable Chrome PDF Viewer. 2: Uninstall Chrome and Adobe reader, and reinstall them by first installing Chrome and then Adobe reader.								
Sorry for the inconvenience.								
Weight (KG)	Reference Number	Pickup contact details	Add					
0 records (* = type "?" in the field	to get a list to choose from), NB. type "Ctrl" + "Shift" + "Enter	r" to send bookings						

- **1.** All fields are mandatory.
  - a. The weight (kg) put in the weight for the package (0,5 kg).
  - b. Ref. number KU number.
  - c. Pickup details, if you put it somewhere special (ex. hanging in the door) or how many packages you have today, you decide yourself what it should say.
- 2. When finished, click the Add button.
- **3.** Now the parcel is added. If you have changes:
  - a. Edit already made booking by clicking on the Edit button.
  - b. **Delete** bookings by clicking the **Trashcan** symbol.
- 4. Book: The shipment is booked when the **Send** button is clicked.



## ORDERS AND LABEL

- 1. Under ORDERS you can see the orders placed the latest 24 hours.
  - a. Delete the entire shipment from our systems in case of an error.
    - i. You can ONLY delete a shipment before we have made the pickup.

FASTER	THAN EXPRESS	r •				Trace	Book Ord	ers Lo	og Out		CONTACT
<mark>Printvi</mark> Status	EW TrackingNo1	Ref. Number	Sender	Reciever	Weight	Volume	PickUpdate	Note	Туре	_	
•	20240618306522739	TEST	RINGSTED	LT002	10	0	2024-06-18	Test	Ν	Ē	



# TRACE

The trace function gives you access to all the shipments from the last 30 days. You can filter on the following values:

Creation date	Trackingnumber/ba	arcode Return/Cla	aim number	Pickup	Address	Delivery	Address	
	FASTER THAN EXPRESS		TR.	ACE BOOK ORI	DERS LOGOUT	CONTACT		
Se	earch	Export To Excel					First < 1	> Last
From (DD-MM-YYYY)	To (DD-MM-YYYY) 25-03-2021	Tracking No.1	Tracking No.2	Pickup Date	Pickup Name	DeliveryName	Туре	Status
Tracking no. 1	Tracking no. 2	20210325304178235	test	25-03-2021	Alux AS	Jan Christian Andersen	OutBound	
Type All V PICKUP ADDRESS Alias Street name Postal no. City Country	Name House no.	Total Records : 1					First < 1	Last
DELIVERY ADDRESS	Name							
Street name	House no.	POD - Successfully delivered CONS - Consolidated	POD1 - Deliver CNA - Pickup/I	ed from PUDO Delivery not possible	TERM - Termi	nal scan PSIP - DEL- Not included in the shipment	<ul> <li>Pickup collected</li> <li>ts from shipper</li> </ul>	
Postal no. City								
Country								
SEARCH CLEAR DOWNLOAD REPO	RT							

When the result is shown click on the shipment you want to view details on. It shows the following information:

Pickup date	Pickup address	Pickup city	Volume
Delivery name	Delivery address	Status	Weight
Trackingnumber/Barcode	Detailed status history	Recipient	Pickup name
Return/Claim number	Notes	Status	

If the information is needed outside the system you can use the **Export to Excel** button to get a file saved to your PC's desktop.



#### CONTACT INFORMATION

If you have questions regarding the booking process DanX can be contacted directly:

Contact information:

Number: +45-32524200

Mail: <u>dkoperation@danx.dk</u>